

## Particulars

### About Your Organisation

**Organisation Name**

Coles Supermarkets Pty Ltd

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**Corporate Website Address**

<http://www.coles.com.au>

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**Primary Activity or Product**

- Wholesaler and/or Retailer
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**Related Company(ies)**

No

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### Membership

Membership Number	Membership Category	Membership Sector
3-0030-10-000-00	Ordinary	Retailers

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**Retailers**

**Operational Profile**

1.1 Please state what your main activities are within retailing

- Own-brand

**Operations and Certification Progress**

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Total volume of Crude Palm Oil handled in the year: (Tonnes)

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2.2.2 Total volume of Palm Kernel Oil handled in the year: (Tonnes)

403

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year: (Tonnes)

3,515

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year: (Tonnes)

3,918

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	-	69.00	647.00
2.3.2	Mass Balance	-	152.00	2,844.00
2.3.3	Segregated	-	182.00	24.00
2.3.4	Identity Preserved	-	-	-
2.3.5	Total volume of palm oil used that is RSPO-certified:	-	403.00	3,515.00

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim (Tonnes)

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2.5 Volume of Palm Kernel Expeller used/ handled? (Tonnes)

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**Time-Bound Plan**

**3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand**

2012

**3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand**

2012

**3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products**

2015

**Comment:**

All Coles brand food and drink products now contain RSPO certified palm oil from physical supply chains. This represents almost all of the palm oil used in Coles brand products. Non-food Coles brand products are made with RSPO certified palm oil from either physical supply chains or book and claim.

**3.4 Does your company use palm oil in products you manufacture on behalf of other companies?**

No

**3.5 Do your (own brand) commitments cover your companies global use of palm oil?**

No

**3.6 Which countries that your organization operates in do the above own-brand commitments cover?**

- Australia

**3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies**

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**3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?**

No

**Trademark Related****4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

**Please explain why**

Label space is at a premium; as an alternative, RSPO approved wording is used as part of the ingredient list of the product. Coles communicates our overall achievements regarding sustainable palm oil through our website.

**Actions for Next Reporting Period****5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain**

Continue to include approved RSPO wording on labels as part of ingredient lists for Coles brand food and drink products.  
Continue to convert the small amount of palm oil in Coles brand non-food products to RSPO certified.  
Maintain our customer communication regarding RSPO certified palm oil via our website and social media channels.

**Reasons for Non-Disclosure of Information**

6.1 If you have not disclosed any of the above information, please indicate the reasons why

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## Application of Principles & Criteria for all members sectors

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Water, land, energy and carbon footprints
  - Ethical conduct and human rights
  - Labour rights
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7.2 What steps will/has your organization taken to support these policies?

Coles has active programs to reduce the water, energy and carbon footprints of our operations, as outlined in our parent company Wesfarmers annual sustainability report: <https://www.wesfarmers.com.au/investors/reports-results-presentations.html>  
Coles has an ethical sourcing policy which covers human and labour rights and audits high risk supplier sites: <https://www.coles.com.au/about-coles/ethical-sourcing>. Data regarding audit outcomes are also included in the Wesfarmers annual sustainability report.

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## Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions:

No

Please explain why?

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## Concession Map

Do you agree to share your concession maps with the RSPO?

No

Please explain why

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## GHG Emissions

10.1 Are you currently assessing the GHG emissions from your operations?

Yes

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10.2 Do you publicly report the GHG emissions of your operations?

Yes

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## Challenges

### 1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Traceability, availability and cost of palm oil/palm kernel oil-based non-food derivatives remains difficult. Less modified ingredients such as RSPO certified glycerine and soap noodles are relatively accessible, but surfactants and emollients are not.

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### 2 How would you qualify RSPO standards as compared to other parallel standards?

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#### Cost Effective:

No

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#### Robust:

Yes

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#### Simpler to Comply to:

No

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### 3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Coles continues to support our private label suppliers by identifying RSPO-certified raw material suppliers for them to access.

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### 4 Other information on palm oil (sustainability reports, policies, other public information)

Coles website: <https://www.coles.com.au/corporate-responsibility/responsible-sourcing-and-sustainability/sustainability/sustainable-palm-oil>

Coles Magazine May 2015, page 63: <http://www.coles.com.au/catalogues-and-specials/latest-coles-magazine>

Wesfarmers Sustainability Report: <http://sustainability.wesfarmers.com.au/case-studies/sourcing/>

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